



FOR IMMEDIATE RELEASE

October 13, 2022

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BankRI Named Top Rhode Island Bank by Forbes, Receives Highest Customer Score Nationwide

“These results come from our customers; we do not earn this recognition without them”

PROVIDENCE, R.I. – For the second consecutive year, Bank Rhode Island (BankRI) been named by Forbes as Rhode Island’s *Best-In-State Bank*. In addition to taking home the top ranking in the state, BankRI also earned the highest score of any bank nationwide based on customer surveys.

“Being honored in 2021 and again in 2022 provides me a tremendous amount of pride and appreciation for the culture of excellence that our employees drive each and every day,” said Mark J. Meiklejohn, BankRI’s President and CEO. “Just as important – and perhaps more so – is that these results come from our customers in every corner of the state. We do not earn this recognition without them.”

Forbes’ annual ranking of the *Best-In-State Banks* and *Credit Unions* takes a comprehensive look at the country’s top community and regional financial institutions, underscoring the importance of customer satisfaction and loyalty. A total of 133 banks were ranked. National banks with branches in more than 14 states were not included.

Bank scores and ranks were determined based on an independent survey of consumers. Each bank was scored on overall recommendations and satisfaction, along with areas that included trust, branch and digital services, financial advice, customer service, and terms and conditions.

Nationally, BankRI led the way in earning the survey’s highest score from its customers, coming in at 91.29 on a 100-point scale. Only four other banks in the country – D.L. Evans Bank in Idaho; Peoples Bank in Virginia; Vermont’s Community National Bank; and Tri City National Bank in Wisconsin – topped a score of 90.

“Personalized, relationship-based banking has always been the foundation of BankRI, and the results of this survey only validate the difference our approach makes for our customers,” added Meiklejohn, especially in the current economic environment.”

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About Bank Rhode Island

Bank Rhode Island, a wholly owned subsidiary of Brookline Bancorp, Inc. (NASDAQ:BRKL), is a full-service, FDIC-insured financial institution headquartered in Providence, Rhode Island. The bank operates 20 branches and more than 30 ATMs throughout Providence, Kent, Newport and Washington Counties. For more information, visit www.bankri.com.